



Getting Started is Easy:

We've made *MyHealth Portal* user-friendly to give you a safe and convenient way to manage your health.

Registering as a *MyHealth Portal* user takes just a few clicks:

1. Go to www.pcofiowa.com and click *MyHealth Portal* to get started.

MyHealth Portal

2. Once you are on the *MyHealth Portal* page, click "Register" in the upper left corner.
3. Complete the registration form using the PIN number provided to you. (It is best to use your email address as your user ID if possible.)

Once the registration process is complete, you can begin using *MyHealth Portal* immediately.

Urgent Medical Matters:

Physicians' Clinic of Iowa *MyHealth Portal* should never be used for urgent medical matters. For all urgent medical matters, contact your physician's office by telephone, go to an emergency room, or call 9-1-1.

Directions & Parking >



- Patient Parking
- Ground Level Entry
- Drive-Up/Drop-Off
- Surgery Center Cedar Rapids
- Hospital
- Skywalk on Level 3 of Parking Structure

Amenities >

CarePro at the Pavilion
Pharmacy, medical equipment, and gifts

Caribou Coffee
Offering a variety of food and beverage choices

Community Resources Center
Offering a variety of information on local health-related resources

Directions >

I-380 Southbound:

- Exit 20B
- Continue on 7th ST NE
- Left onto 1st AVE SE
- Right onto 10th ST SE

I-380 Northbound:

- Exit 20B
- Right onto 7th ST NE
- Left onto 1st AVE SE
- Right onto 10th ST SE

Community Room

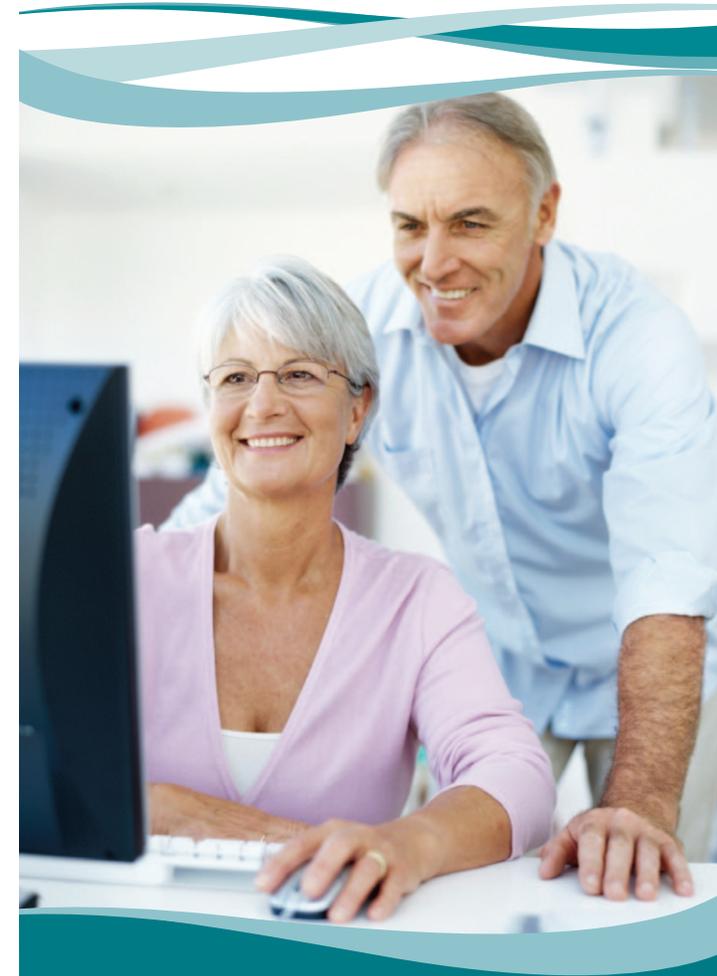
Dedicated to supporting the Eastern Iowa community through a wide range of health screenings, classes, and events

Reflection Room

Quiet, soothing space for meditation and prayer

MyHealth Portal

Direct and secure access to your health information and online services.



PHYSICIANS' CLINIC
of Iowa, P.C.
Together in health.

202 10th Street SE, Cedar Rapids, IA 52403
www.pcofiowa.com

frequently asked questions:



Health Access Made Easy

My Health Portal Features:

- **Pay your bill**
Use *MyHealth Portal* to make secure online payments.
- **Complete patient forms**
Save time by completing paperwork before your visit.
- **Request an appointment**
Easily request to see a PCI healthcare provider.
- **Request prescription renewals**
Renew medications online with just a few clicks.
- **Print your healthcare summary**
View and print medical information such as past visits and procedures, lab results, health history, medication lists and immunizations.
- **Update your personal information**
Secure access to your current contact and insurance information, preferred pharmacies, and more.

Reliable & Secure:

- You can access *My Health Portal* 24/7 from any computer that has internet access.
- *MyHealth Portal* is powered by Vitera Healthcare Solutions. To ensure the security, we use industry standard encryption to prevent unauthorized access. Your unique username and password, ensures your information will be secure, private and unaltered.

Who can use MyHealth Portal?

You can use *MyHealth Portal* if you are 18 years of age or older and are a patient of Physicians' Clinic of Iowa. You'll need a valid email address and a PIN number provided by PCI.

What do I need to use MyHealth Portal?

All you need is a computer with Internet access, an email address, and a PIN number provided to you by Physicians' Clinic of Iowa.

Is there a fee to use MyHealth Portal?

No, *MyHealth Portal* is free to all Physicians' Clinic of Iowa patients.

Is my PIN the same as my user ID?

No, your PIN is an activation number to authenticate you with your medical record. This PIN will only be used once to create your *My Health Portal* user ID and password.

How do I get MyHealth Portal access?

You may sign up for *MyHealth Portal* by using the PIN number provided to you at your clinic visit. When you receive your PIN, log on to www.pcofiowa.com and click "My Health Portal" to get started.

I forgot my password. What should I do?

Simply click the "Forgot Password" link on the sign-in page to reset your password.

Some of my health information on MyHealth Portal is not accurate. What should I do?

The information in your health records comes directly from our medical records system. Should you find that some of that information is inaccurate or needs updating, please bring a printout with the incorrect information to your next visit and discuss with your health care team.

Is MyHealth Portal secure?

Yes, safeguarding your information is a priority for us. To ensure the security of your personal information, we use industry standard encryption to prevent unauthorized access to data. With your unique username and password, you can be sure your information will be secure, private and unaltered.

How is my privacy maintained?

MyHealth Portal is owned and operated by Physicians' Clinic of Iowa and is fully compliant with federal and state laws pertaining to your privacy. Your name and e-mail address will be kept private and confidential and will never be sold or released. You can view our privacy policy on *MyHealth Portal*.

What technology will I need in order to use MyHealth Portal?

You need access to a computer connected to the Internet and an up-to-date browser (such as Internet Explorer).

Can I view a family member's health information in MyHealth Portal?

No, at this time you can only access your own personal health information.

If you have additional questions or need assistance accessing *MyHealth Portal*, please email our service desk at: portalhelp@pcofiowa.com.



Go to www.pcofiowa.com
and register today.